



y o u c h o o s e

Thank you for shopping with Labels Of Freedom. We hope you love your new purchase! However, if you are not happy with your purchase, please follow the instructions below.

RETURNS

Please read our return policy below. Complete ALL required details on this Returns Sheet. Pack item(s) with this Returns Sheet included and send to us within 30 days of receiving the package.

EXCHANGES

If you require a replacement size, colour or alternative item(s), you are required to purchase it by placing a new order. Please follow the refund instructions to receive your money back for your returned item.

Please do not hesitate to contact us at info@labelsoffreedom.com if you are in any way unhappy with your order.

RETURNS POLICY

We accept returns within thirty (30) days of purchase (the date listed on your receipt) for all full-priced items. Any request for returns received more than thirty (30) days after the purchased date may be denied. We will not accept returned items that are worn, damaged, washed, or altered in any way. All original tags must be attached, footwear must be in its original shoebox, and swimwear & bodysuits must have the hygiene liners intact. Gift cards are non-returnable and non-refundable. Once we receive your returned package, all returned items will be inspected before a refund is issued. We reserve the right to deny a refund if items are returned used, soiled, worn, or damaged in any way, and the items will be returned to sender. You will be notified via e-mail if your returned item is not suitable for a refund.

If you received the wrong order or a damaged item, please notify us immediately by contacting our Customer Care team at e-mail, and provide the order number and description of the item.

We will send you the correct item once we receive the returned item.

Before returning your items, please download, complete, and include our RETURNS SHEET with your returned items.

FINAL SALE ITEMS

All Final Sale Items cannot be returned for a refund or exchange. Any Final Sale Items which are returned will be refused upon delivery and returned to sender.

FULL NAME:

REASON CODES:

INVOICE#:

1. Too big / Too small 4. Faulty (Please specify below)

2. Style / Fabric / Quality 5. Not as pictured

EMAIL ADDRESS:

3. Received incorrect item 6. Other (Please specify below)

ITEM NAME	SIZE	REASON CODE

COMMENTS

SEND TO:

LABELS OF FREEDOM Returns

110 E 9th St, #A1151

Los Angeles, CA 90015

United States